

## **Part VII: Services and Fees**

## Services:

Bar Harbor Bank and Trust offers the same products and services at all branch locations.

Deposit Products include: checking, savings, money market, CDs, IRAs, Health Savings Accounts, Insured Cash Sweeps (ICS), CD Account Registry Service (CDARS)

Loan Products include: Mortgages, Home Equity, personal –loans, vehicle, RV & boat loans, deposit secured loans, overdraft line of credit, commercial loans.

Other services: Online Banking, Online Bill Pay, Self-service account alerts, Mobile Banking access, Mobile deposit, Text banking, eStatements, Transfers to your accounts at other banks, Account Aggregation (view accounts from other banks with BHBT online banking), Send money to anyone with Zell, Phone bank, Online account opening for savings, checking, and CDs, Instant issue debit cards, Debit card control (turn card on/off and create alerts), ACH, positive pay, online wires, credit card processing.

## *Fee Schedule* Effective July 24, 2023

| Service   | Fee   |
|---|---|
| Account Reconciliation/Research   | \$30.00 per hour, \$15.00 minimum   |
| ATM fee - outside of network/foreign <sup>1</sup>   | \$2.00 per transaction, balance inquiry, and transfer   |
| ATM/Debit Card Replacement  | \$10.00 per lost card, additional charge for rush service   |
| Automatic Sweep Fee – transfer of funds to cover overdraft <sup>2</sup>   | \$5.00 per account, when overdrawn  |
| Automatic Sweep Fee – overdraft line of credit sweep <sup>2</sup>   | \$5.00 per account, per advance   |
| Check Cashing (non-customers )  | \$25.00 each  |
| Checking/Savings Account Closed - Open less than 1 year   | \$10.00 per account   |
| Coin Counting (non-customers)   | 5.00%   |
| Copies of Check Images  | \$2.00 per page   |
| Coupon Book   | \$10.00 each  |
| Deposit Item Returned <sup>2</sup>  | \$12.00 each, excluding Vermont per statute   |
| Dormant Account Fee - Checking, Savings, Money Market   | \$5.00 per month for each acct., following 18 consecutive months of inactivity,   |
| (HSA and IRA accounts excluded)   | if month-end account balance is less than \$2,500.00  |
| Escheatment Fee   | \$50.00 per account   |
| Duplicate Statement   | \$5.00 each   |
| Fax Service   | \$3 first page/\$1 for each additional page   |
| Foreign Check Collection:   | \$15.00 each, plus correspondent bank fee   |
| Canadian Checks in US Dollars   | \$5.00 each   |
| Foreign Currency – Buy or Sell  | \$15.00 each, plus correspondent bank fee   |
| Foreign Draft   | \$40.00 each  |
| IRA Rollover/Transfer Fee   | \$50.00 each  |
| Legal Process   | \$100.00  |
| Manager's/Bank Check  | \$6.00 each   |
| Money Order   | \$4.00 each   |
| Night Deposit Bag – Locking   | \$25.00 each  |
| Notary Fee (non-customers)  | \$5 per signature   |
| Overdraft Fee (non-sufficient/uncollected/or returned item)   | \$34per item. Daily maximum of \$170 for consumers  |
| Passbook Replacement  | \$15.00 each  |
| Photocopies   | \$0.25 per page   |
| Returned Statement Handling Fee   | \$10.00 each  |
| Signature Guarantee (customers only)  | No Charge   |
| Stop Payment (over phone or in branch)  | \$34.00 each, see fee below for using online banking  |
| Telephone Transfers (non-automated)   | \$3.00 each   |
| Temporary Checks  | \$1.00 per sheet  |
| Wires:  |   |
| <ul> <li>Incoming (domestic and foreign)<sup>2</sup></li> </ul>   | \$15.00 each  |
| Outgoing Domestic   | \$30.00 each  |
| Outgoing Foreign  | \$50.00 each  |
| Zipper Bags   | \$5.00 each   |
| Safe Deposit Box  | 1.5x4.5         \$30         3x5         \$45         6.5x4.5         \$63         5x10.5         \$95  |
| (annual fee per box size):  | 2x5 \$35         2x10 \$50         4x9.5 \$70         5x10 \$90           2x5 \$40         2x5 \$50         2x5 \$50         2x5 \$50         10 10 \$50  |
| <ul> <li>Enroll in auto pay and receive a 10% discount<sup>2</sup></li> <li>Net all here are any include at all here along</li> </ul> | 3x4.5         \$40         4x5         \$50         3x10         \$65         10x10         \$150           2.5x4.5         \$27         5x5         \$55         4x10         \$77         11x12         \$100 |
| • Not all box sizes are available at all branches.  | 2.5x4.5 \$37         5x5 \$55         4x10 \$77         11x13 \$180   |

| Safe Deposit Box Drilling   | \$250.00 per box    |  |
|---|---------------------|--|
| Safe Deposit Box Key Duplication  | \$50.00 per box     |  |
| <b>Electronic Service Fees</b> <sup>3</sup> – online and/or mobile carrier fees may apply |                     |  |
| External Transfer Outbound Fee  | \$5.00 per transfer |  |
| Mobile Deposit  | No Charge           |  |
| Online Banking Stop Payment   | \$25.00 per item    |  |
| Bar Harbor Bill Pay   |                     |  |
| Expedited Payment:  |                     |  |
| Overnight Delivery  | \$34.95 per item    |  |
| <ul> <li>2nd day delivery (check payees)</li> </ul>                                       | \$29.95 per item    |  |
| <ul> <li>2nd day delivery (electronic payees)</li> </ul>                                  | \$6.95 per item     |  |
| Specialty Checks:   |                     |  |
| Gift Check  | \$2.99 per item     |  |
| Donation Check  | \$1.99 per item     |  |

**COMPLAINT RESOLUTION PROCEDURE** - If you have a dispute with us regarding your deposit account, contact our consumer complaint representative or department and attempt to resolve the problem directly. If we fail to resolve the problem, communicate the problem and the resolution you are seeking to:

or

Division of Depositor and Consumer Protection, National Center for

Consumer and Depositor Assistance, Federal Deposit Insurance Corporation

1100 Walnut St., Box #11, Kansas City, MO 64106 Telephone: 800-378-9581 or 800-925-4618 TTY or

Online at www.fdic.gov/consumers/assistance/index.html

Maine Bureau of Financial Institutions 800-965-5235 or 207-624-8570 Online at www.maine.gov/pfr/financialinstitutions

<sup>1</sup> Fee for using foreign ATMs, those not owned by Bar Harbor Bank & Trust. Other banks may also charge a fee.

<sup>2</sup> Waived for Relationship Rewards Checking

<sup>3</sup> Business Online Banking and Remote Deposit Capture fees are disclosed separately at account opening for relevant accounts.



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